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STUDENT GRIEVANCE REDRESSAL COMMITTEE 2022-23



COMPOSITION OF SGRC

The Institution has established Student Grievance Redressal Committee in the year of 2015. The IQAC has Re-Constituted SGRC and elected convener, faculty members and student members through the notification REF.NO.SEAD/2448/2022 dated on 03rd June 2022 in IQAC Governing Body meeting which was held on 02nd June 2022 at Principal office of SEA College of Science, Commerce & Arts, K.R. Puram, Bangalore.

SL No	NAME	DESIGNATI ON	POSITION IN THE COMMITTEE	CONTACT NO	E-MAIL ID
1	Dr Muthegowda TN	Principal	Chairperson	9900732511	priseadegree @gmail.com
2	Shruthi S K	Asst prof	Convener	9036304011	shreyudarsh@ gmail.com
3	Hemavathi M	HOD	Member	9590132139	hematanush@ gmail.com
4	Santhi Theja P	HOD	Member	9620113418	santhithejap@ gmail.com
5	Meghana K S	Asst prof	Member	9606093507	<u>Meghanaks19</u> <u>95@gmail.co</u> <u>m</u>
6	Omega Shree	Student	Student representative	9743165740	Omegashri12 @gmail.com
7	Bibin J	student	Student representative	6382986795	Bibinjebason2 000205@gmai l.com

As part of our constant endeavor to ensure transparency in all the activities at different stages, College provides proper mechanism to students for redressal of their grievances. This committee will deal with all the Grievances directly which is related to the common problems at Institute level both Academic and Administrative. The aggrieved member shall submit his/her petition to the Grievance Redressal Committee members by hand or through mail. We will keep it confidentially. On receipt of a petition the Grievance Redressal Committee will endeavor to send its recommendation to the Principal for further action. In case of false complaint (if proved), the Grievance Redressal Committee will recommend Principal/Disciplinary Authority to take appropriate action against the complainant. Complaints dropped in the 'Suggestion Box' by students and parents and oral complaints are also redressed. All complaints are scrutinized by the management and the grievance redressal.

VISION

The vision of student grievance redressal cell is to develop a responsible and accountable attitude among all the stakeholders of our college to maintain a disciplined and harmonious educational atmosphere.

MISSION

1. Upholding the dignity of the college by ensure strife free atmosphere in college through cordial relationship.

2. Advise students to respect right and dignity of one another.

3. Advise all the students to refrain from inciting students against other students and teachers.

4. Advising all the staff to be affectionate to the students.

OBJECTIVES

- 1. To provide an opportunity for the students to freely express their grievance, with utmost anonymity.
- 2. To set up a mechanism for speedy and expeditious resolution of the grievance.
- 3. To provide an appropriate counseling to the students in the process of resolving the grievance.
- 4. To make teaching and supporting staff responsive, accountable, courteous in dealing with the students.
- 5. To investigate the reason of dissatisfaction.
- 6. To ensure effective solution to the student grievances with an impartial and fair approach
- 7. Advising the students to respect the right of dignity of one another and show restraint and patience whenever any occasion arises.